

Ordering Guide

PROCESS



ENQUIRY

Phone: 1300 880 666

Email: mytribe@tribalsport.com.au

One of our friendly staff members will happily contact you to discuss in detail your uniform requirements and provide you with the best solutions and how to proceed.

ARTWORK

To aid in the design process please provide Tribal Sport with a design brief/vector logos/brand guidelines/colours/inspiration.

Our onsite graphic designers will create a lookbook from your artwork brief for your consideration.

CHANGES/APPROVAL

From the look book you can request changes, once you are happy with the designs, simply inform your Tribal Sport account manager.

ORDERING

To aid in the ordering process Tribal Sport will provide you with necessary sample products, size chart documents and a custom order form. Simply return the completed Tribal order form with all relevant information included, including sizes/names/numbers - please provide names as they are to appear (lower/upper case).

PURCHASING

A 50% deposit is required on all orders before processing. Once your order has been processed it is sent to the factory for manufacturing.

Tribal Sport supplies a final approval to the client showing colour/logos/sizing, this is a final check for the client before proceeding to manufacture.

DELIVERY

Production takes 5-7 weeks, once your order arrives at Tribal, its subject to our quality control procedures. Once completed it is then dispatched from our warehouse.

Remaining invoice balance due on delivery.